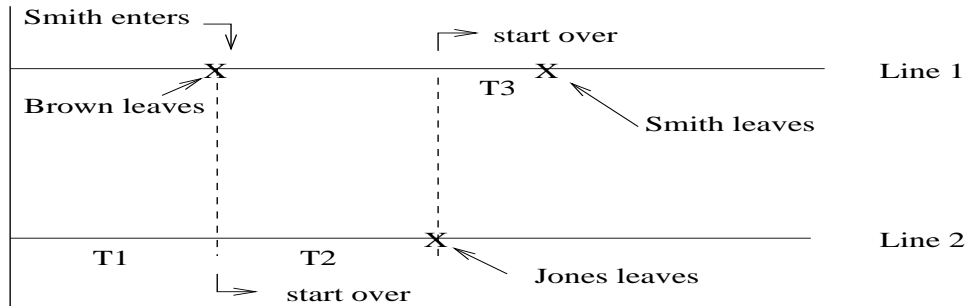


Homework #2 sketch of the solutions

Problem 1. Pb 16, Ch 5

Let T_i the time between the i th and $(i-1)$ th departure, $i=1,2,3$. That is at time T_1 Smith enters and



takes the line of the first customer to leave. So T_1 is the minimum of two 2 independent exponentials $\mathcal{E}(\lambda_1)$ and $\mathcal{E}(\lambda_2)$, and so is $\mathcal{E}(\lambda_1 + \lambda_2)$. At time T_1 , the other customer hasn't left yet, and his remaining time is then again exponential by the memoryless property, but $\mathcal{E}(\lambda_1)$ or $\mathcal{E}(\lambda_2)$ depending of who he is. However, the time T_2 is again $\mathcal{E}(\lambda_1 + \lambda_2)$ since the min of $\mathcal{E}(\lambda_1)$ and $\mathcal{E}(\lambda_2)$ regardless of the which lines customers are assigned to. However, T_3 is either $\mathcal{E}(\lambda_1)$ or $\mathcal{E}(\lambda_2)$ depending if it involves line 1 or line 2 (not a minimum since there are only one customer left). It will be on the line 1 if line 2 goes first (that's the case in the picture) or in line 2 if line 1 goes first. The probability that it's line 1 is then $\frac{\lambda_1}{\lambda_1 + \lambda_2}$ and line 2 with probability $\frac{\lambda_2}{\lambda_1 + \lambda_2}$, by the property of the minimum of exponentials. Let T the total time, then

$$\begin{aligned}
 E(T) &= E(T_1) + E(T_2) + E(T_3) \\
 E(T_1) = E(T_2) &= \frac{1}{\lambda_1 + \lambda_2} \\
 E(T_3) &= E(T_3|\text{line 1 first})P(\text{line 1 first}) + E(T_3|\text{line 2 first})P(\text{line 2 first}) \\
 &= \frac{1}{\lambda_2} \times \frac{\lambda_1}{\lambda_1 + \lambda_2} + \frac{1}{\lambda_1} \times \frac{\lambda_2}{\lambda_1 + \lambda_2} \\
 \text{so} \\
 E(T) &= \frac{1}{\lambda_1 + \lambda_2} \left(2 + \frac{\lambda_1}{\lambda_2} + \frac{\lambda_2}{\lambda_1} \right) = \frac{1}{\lambda_1} + \frac{1}{\lambda_2}
 \end{aligned}$$

Problem 2. Pb. 25

a) This is the same problem as example 5.8 seen in class but with 3 clerks instead of 2. We follow the same argument and notation than in that example. Denote by $F_{i,1} = 1, 2, 3$ the event that clerk i is available first, and note that in that example the conditioning is really on F_i (for instance there $\{R_1 < R_2\} = F_1$) Then

$$P(F_i) = \frac{\lambda_i}{\lambda_1 + \lambda_2 + \lambda_3}$$

Also,

$$\begin{aligned}
 E(T|F_i) &= E(R_i + S|F_i) \\
 &= E(R_i|F_i) + E(S|F_i) \\
 &= \frac{1}{\lambda_1 + \lambda_2 + \lambda_3} + \frac{1}{\lambda_i}
 \end{aligned}$$

for the same reason as in the example. Continuing, we have

$$\begin{aligned}
 E(T) &= \sum_{i=1}^3 E(T|F_i)P(F_i) \\
 &= \sum_{i=1}^3 \left[\frac{1}{\lambda_1 + \lambda_2 + \lambda_3} + \frac{1}{\lambda_i} \right] \frac{\lambda_i}{\lambda_1 + \lambda_2 + \lambda_3} \\
 &= \frac{\lambda_1 + \lambda_2 + \lambda_3}{(\lambda_1 + \lambda_2 + \lambda_3)^2} + \frac{3}{\lambda_1 + \lambda_2 + \lambda_3} \\
 &= \frac{4}{\lambda_1 + \lambda_2 + \lambda_3}
 \end{aligned}$$

b) This time is like problem 1 above (problem 16), but with 3 servers.

Problem 3. Pb. 37

This is just e^{-3t} for $t = 2/60, 5/60, 10/60, 20/60$.